

Roll No.

94093

**BTTM 5th Semester
Examination – November, 2017**

HUMAN RESOURCE MANAGEMENT

Paper : 15BTTM 505

Time : Three Hours]

[Maximum Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard, will be entertained after examination.

Note : Attempt any six questions in all. Question No. 1 is compulsory.

1. Short answer type questions :

2 × 10 = 20

- (a) HRM
- (b) HRD
- (c) HRP
- (d) Incentives

- (e) Fatigue
- (f) Out Placement
- (g) Recruitment
- (h) Employee Referrals
- (i) Induction
- (j) Redundancy

2. What is HRM ? Discuss the role and functions of HR manager in travel organizations.

3. Discuss with relevant examples the contemporary issues in HRM in Travel and Tourism Industry.

4. Explain :

- (a) Job Description.
- (b) Job Specification.

5. What is Recruitment ? Discuss the various sources of recruitment in Tourism Industry.

6. What is Training ? Discuss the off the job training methods of training.

7. Explain :

(a) Graphic Rating Scale

(b) 360 degree feedback

8. What is Employee Compensation ? Discuss the various factors which influence employee compensation.
