

Roll No.

57532

**B.B.A. 4th Semester
(N.S.) 2014-2017**

Examination- May, 2017

Human Resource Management

Paper-BBAN-402

Time : 3 hours

Max. Marks : 80

Before answering the questions, candidates should ensure that they have been supplied the correct and complete question paper. No complaint in this regard will be entertained after the examination.

Note : Section-A contains eight short answer type questions of two marks each and is **compulsory**. From, Section-B, attempt four questions, selecting **one** from each unit. All questions carry equal marks.

SECTION-A

1. Conceptualize the following terms : [16]

- (a) KPO
- (b) Administrative function
- (c) Right sizing
- (d) Application blank
- (e) Career planning
- (f) Role play
- (g) Work environment
- (h) Competency

SECTION-B

UNIT-I

2. Explain the nature and scope of HRM. What is its importance in Global environment ?

[16]

- 3.** What is HR outsourcing ? Why organizations go for outsourcing ? Explain with examples. [16]

UNIT-II

- 4.** Define Human.Resource Planning. What are its objectives ? Discuss various obstacles in its implementation. [16]
- 5.** What is Recruitment ? Explain various sources of recruitment and their relative merits. [16]

UNIT-III

- 6.** What is training need analysis ? Explain the process in detail and its importance. [16]
- 7.** Define Executive development. Discuss the important techniques of executive development. [16]

UNIT-IV

8. What is Pay ? Discuss the process of establishing a pay plan. [16]
9. Define Performance Appraisal. What are its objectives ? Explain the process of establishing PMS. [16]
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